



3-Year Limited Brake Shoe Warranty

The FleetCraft thermo-finishing paint process offers superior bonding and protection for our brake shoes. Our process offers a long-lasting durable coating that ensures superior performance in all environments. Due to this superior process, FleetCraft offers a 3-year limited warranty on our brake shoes.

The limited brake shoe warranty covers 3 years from date of manufacture, provided proof of purchase is present with the return. The limited brake shoe warranty covers all brake shoe product manufactured at our facility using our thermo-finishing and riveting process.

The 3-year limited brake shoe warranty is non-transferable.

Warranty Coverage Details

This brake shoe warranty DOES NOT cover:

- Failure of a product due to a defect in the products design/application or where the plans were altered from original equipment.
- Any claims due to misuse, accident, abuse, neglect, normal wear, abnormal wear, or improper application.
- Claims where the friction pad is worn below the wear indicator (if applicable) or worn to the point where the rivets touch the drum surface.
- Claims where the product's failure is caused by lack of service or proper maintenance.
- Brakes that are worn out due to improper installation or failed installation of other brake products, causing excessive strain or use on the remaining wheels on the vehicle.
- Brakes contaminated with foreign minerals and materials, including grease from blown seal, cement, gravel, and other select foreign materials.
- Warranty-able items that are not returned to FleetCraft within 90 days of the initial warranty incident.

THIS LIMITED WARRANTY IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES, ARISING BY OPERATION OF LAW OR OTHERWISE, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND IN NO EVENT WILL FLEETCRAFT BE LIABLE FOR INDIRECT, SPECIAL, PROGRESSIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES OR ANY COST OUTSIDE THE LIMITATIONS INCLUDING, BUT NOT LIMITED TO, COSTS INCURRED FOR SERVICE CALLS, TOWING, OR DOWNTIME.

Warranty Submission Details

All brake warranties must be issued an RGA number prior to their return and be accompanied with a warranty tag stating the concern of the goods, customer name, and customer location.

All warranty returns are to be sent to the following address:

Warranty Return # _____
FleetCraft Brake Shop
425 Gordon Industrial Ct.
Byron Center, MI 49315